

HARMONY LIBRARY  
TECHNOLOGY PLAN  
2001-2004

VISION STATEMENT

As a member of the Libraries of Rhode Island (LORI), the Harmony Library is committed to providing its patrons with the same quality service that is associated with a larger library. Today's computer networking makes this possible. Our patrons are able to access the catalogs of CLAN, HELIN, and CRIARL, as well as a variety of databases for informational, educational, and entertainment needs. Changes and improvements in telecommunications and information technology bring with it financial, training, and maintenance concerns that need to be continually addressed. The Harmony Library addresses these concerns through grant writing, conducting staff and patron workshops, upgrading equipment and software programs, and keeping informed with technology developments by attending LORI and CLAN meetings and conferences.

TECHNOLOGY ASSESSMENT

The following list of equipment/services is available to patrons and staff:

- 7 PC's adult use- Microsoft word, internet access, CD-ROM references, e-mail
- 2 PC's juvenile use- internet access, educational CD-ROM references and games
- 2 PC's children use- educational CD-ROM games
- 1 PC staff use- bookkeeping software, Microsoft word, internet, e-mail
- 2 voice telephone lines, 1 supports fax
- 5 PACs- 2 patrons, 2 circulation, 1 office
- 6 printers
- 1 scanner

GOALS AND STRATEGIES

Our goals over the next 3 years are primarily concerned with maintaining and upgrading the network and providing weekly training sessions for staff and patrons.

Goal I. To upgrade/purchase hardware and software that supports the informational needs of our patrons.

Strategy:

- A. To continue to seek advise from Peter Bennett, System and Network Administrator at Providence Public Library, and Richard Payette, CLAN Technical Services Coordinator.
- B. To attend all CLAN meetings so as to remain informed on new technologies.
- C. To continue to write grants and sponsor fund raising events.

Goal II. To train staff and patrons on use of computer hardware and software.

- A. To continue to provide weekly training sessions
- B. To provide paid worktime for staff to attend workshops offered by LORI and other associations.

EVALUATION

Patrons are routinely queried as to the success of their information retrieval from our computer network. Patrons are encouraged to fill out a services request form for purchasing and training purposes. The Technology Plan will be reviewed annually in October by the Budget Committee to evaluate and plan for annual hardware and software upgrades.